

# SMS Credits

## What Are SMS Credits?

SMS Credits determine the number of text messages that can be sent from your AgentRoof CRM account.

Each account is configured with a default monthly SMS credit allocation. If additional credits are required, they can be purchased separately.

Purchased SMS credits are valid for 30 days from the date of purchase.

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## View SMS Credits

1. Click your profile icon.
2. Select **SMS Credits**.

The SMS Credits page will be displayed.

From this page, you can view:

- Available SMS Credits
- Monthly Credit Allocation
- Credit Usage
- Additional Credit Purchase Options
- Purchase History

The Purchase History section displays all previously purchased SMS credit plans.

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## Purchase Additional SMS Credits

1. Navigate to **Profile > SMS Credits**.
2. Click **Purchase Additional Credits**.

A list of available SMS credit plans will be displayed.

3. Locate the desired plan.
4. Click **Buy Now**.

A payment window will appear.

5. Enter the required payment details:

- Card Number
  - Expiry Date
  - Security Code
  - Country
6. Click **Pay Now**.

The purchase will be processed successfully.

The purchased SMS credits will be added to your account immediately.

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## SMS Credit Validity

All purchased SMS credit plans have a validity period of **30 days** from the purchase date.

Any unused purchased credits will expire after the validity period ends.

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## Credit Usage Priority

If a new monthly SMS credit allocation is added while purchased credits are still available, the purchased credits will continue to be used before the monthly allocated credits.

Once the purchased credits are fully used or expire, the system will begin using the monthly allocated credits.

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You have successfully learned how to manage SMS Credits in AgentRoof CRM.

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Revision #4

Created 2026-06-12 06:40:49 UTC by AgentRoof

Updated 2026-06-18 07:10:58 UTC by AgentRoof