

# How to Contact AgentRoof Support

AgentRoof Support can be contacted through multiple channels depending on your preference and the type of assistance required.

## Contacting Support by Phone, WhatsApp, or Email

You can contact AgentRoof Support directly using:

- Phone
- WhatsApp
- Email

These contact methods are available for general inquiries, technical assistance, and account-related questions.

## Contacting Support Through the CRM

1. Log in to AgentRoof CRM.
2. From the left-hand navigation menu, click **Contact Us**.
3. The Contact Us page will be displayed.

You can either contact support directly using the email address provided on the page or submit a support request using the help form.

## Submitting a Support Request

1. Select what you need help with:
  - Website
  - Subscription
  - CRM
2. Enter your question, comment, or issue in the message field.
3. If required, attach a supporting file, document, or screenshot.

Supported file formats include:

- JPG
- JPEG
- PNG
- DOC
- DOCX

- PDF
- TXT
- CSV

“ **Note:** The maximum supported file size is 10 MB.

4. Submit the support request.

The AgentRoof Support Team will review your request and respond accordingly.

## Contacting Support Through the AgentRoof Website

1. Navigate to the AgentRoof website.
2. Hover over the **More** option in the top navigation menu.
3. Click **Contact Us**.
4. Select the toggle whether you want **Support** or **Sales**

On the Contact Us page, provide the following information:

1. Enter your name.
2. Enter your email address.
3. Enter your phone number.
4. Enter your message in the field labeled "**Do you have any message for us?**"

“ **Note:** Before submitting the form, select the consent checkbox indicating that you agree to share your information for communication purposes, including support responses and promotional communications.

5. Click **Submit**.

Your inquiry will be submitted to the AgentRoof Support Team and they will assist you through the appropriate communication channel.

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